NOTICE OF PRIVACY PRACTICES

Effective Date: January 14, 2026

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN ACCESS THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The privacy of your health information is important to us.

CONTACT INFORMATION

If you have questions about this notice or our privacy practices, please contact:

Privacy Office

Ready Dental

4300 East Sunset Rd.,Ste. B2

Henderson, NV. 89014

Phone: 792-968-0707

OUR LEGAL DUTY

We are required by law to protect the privacy of your protected health information (PHI) and to provide you with this Notice of Privacy Practices explaining our legal duties and privacy practices.

We must follow the terms of this notice while it is in effect. We reserve the right to change our privacy practices and update this notice at any time, as permitted by law. Any revised notice will apply to all health information we maintain and will be available in our office and on our website.

HOW WE MAY USE AND DISCLOSE YOUR HEALTH INFORMATION

1. Treatment

We may use and disclose your health information to provide, coordinate, or manage your dental care.

Example: We may share information with a specialist, such as an oral surgeon, for treatment purposes.

2. Payment

We may use and disclose your information to obtain payment for services.

Example: We may submit treatment details to your insurance company for claims processing.

3. Healthcare Operations

We may use and disclose information for business operations, including:

- Quality assessment and improvement
- Staff training and credentialing

- Audits and legal compliance
- Fraud and abuse detection
- Administrative and billing functions

OTHER PERMITTED USES AND DISCLOSURES

Appointment Reminders

We may contact you by phone, voicemail, text, email, or mail regarding appointments or treatment.

If you prefer that we not leave voicemail messages, please notify our office in writing.

Individuals Involved in Your Care

We may share relevant information with family members or others involved in your care unless you object.

Public Health & Legal Requirements

We may disclose information when required by law, including:

- Public health reporting
- Abuse or neglect reporting
- Court orders
- Law enforcement requests
- Health oversight activities
- National security and military purposes
- Workers' compensation claims

Business Associates

We may share information with third parties that perform services on our behalf. These parties are required by law to safeguard your information.

Data Breach Notification

If a breach of your unsecured health information occurs, we will notify you as required by law.

SPECIAL PRIVACY PROTECTIONS

Certain types of information may have additional protections under federal or state law, including:

- Substance Use Disorder treatment records

- Reproductive health information
- HIV/AIDS information
- Mental health records
- Genetic information (GINA)
- Abuse or assault records

If stricter laws apply, we will follow those laws.

USES REQUIRING YOUR AUTHORIZATION

We will obtain your written authorization for:

- Marketing communications (when required by law)
- Fundraising communications (you may opt out at any time)
- Any use or disclosure not described in this notice

You may revoke your authorization in writing at any time.

We do not sell your health information.

YOUR RIGHTS

You have the right to:

- Inspect and receive a copy of your health records
- Request corrections to your health information
- Request an accounting of certain disclosures
- Request restrictions on certain uses or disclosures
- Request confidential communications
- Receive a paper copy of this notice

Requests must be submitted in writing to our Privacy Officer.

COMPLAINTS

If you believe your privacy rights have been violated, you may:

1. File a complaint with our Privacy Officer
2. File a complaint with the U.S. Department of Health & Human Services

Office for Civil Rights

U.S. Department of Health & Human Services

200 Independence Avenue, SW

Washington, DC 20201

Phone: 1-800-368-1019

We will not retaliate against you for filing a complaint.